



**Isobel Fraser  
Care Home**  
Dignity | Trust | Love

## WAITING LIST FORM

FOR ADMISSION TO THE ISOBEL FRASER HOME  
4a MAYFIELD ROAD, INVERNESS, IV2 4AE  
Scottish Registered Charity number SCO47168

- This form will enable us to add your name to our waiting list for a place at Isobel Fraser Home.
- The Home is for people of both sexes who, for reasons of health and age, require residential care.
- The Home is administered by the Management Committee of The Isobel Fraser Home ("The Home").
- An experienced Manager is responsible for the day to day running of the Home. There is a full staff of qualified Senior Care Officers and Care Assistants, and we operate in accordance with the terms of Registration as a Care Home for Older People.
- Fees are set on admission and the level of care required. Fees are reviewed annually, or on a change in dependence levels and care requirements.
- The first six weeks of admission shall be regarded as a trial period for the benefit of the Resident and the Management.
- Prior to admission, prospective residents must have appointed a legal Power of Attorney, or be in receipt of an Adult With Incapacity Certificate.
- All applications for admission to the Home, together with valid Power of Attorney or Adult with Incapacity Certificates, must be lodged with The Isobel Fraser Home, 4a Mayfield Road, Inverness, IV2 4AE.

*I hereby apply for my name to be put on the waiting list for a place at the Home and have answered the questions in the schedule overleaf to the best of my knowledge and belief.*

Signature of Applicant: .....

Signature of Representative (state relationship to applicant): .....

Applicant's Address: .....

Contact Telephone Number: .....

Date: .....

*Date Received by Isobel Fraser Home: .....*



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**ISOBEL FRASER HOME**  
SCHEDULE

1. Name of applicant in full: .....
2. Name of representative (and contact details): .....  
.....
3. Date and place of birth: .....
4. National Insurance Number: .....
5. Place of residence during last five years: .....
6. Former occupation of Applicant: .....
7. State the reason for applying for admission: .....
8. Annual fees - you will be given an indication of our fees. Most Residents should be eligible to apply for Free Personal Care allowance which is currently £212.85 per week. The balance is payable by the resident.  
  
Before we can place you on our waiting list we require financial information as detailed on the attached appendix.
9. Present Health of Applicant, mental and physical: .....  
.....  
.....
10. Doctor's name, address and phone number: .....  
.....
11. Have you appointed a Power of Attorney, or do you hold an Adult with Incapacity Certificate?  
  
YES/NO: .....

(Please note that one of these must be in place before a resident can be accepted for admission)



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**IF YOU ARE NOT YET READY FOR ADMISSION, PLEASE CONTACT THE HOME ON AN ANNUAL BASIS TO  
CONFIRM THAT YOU EITHER WISH TO REMAIN ON OUR WAITING LIST, OR THAT YOU NO LONGER  
REQUIRE A PLACE. OTHERWISE YOUR NAME MAY BE REMOVED FROM THE LIST. THANK YOU.**

### **APPENDIX - FINANCIAL INFORMATION**

Please also provide information about your assets and income as below.

The cost of the accommodation will be paid for out of your income and savings. This may require the sale of your assets, the use of equity release schemes or even the sale of your house.

This information will form part of your Admission Agreement with the Home and will be held in strictest confidence.

#### **Your house.**

Do you own your own property? Y / N  
If so: Is it in your name or joint names? Please give details of joint owners Single / Joint

#### **Your house (continued)**

Are any other people living in your home? Please specify. Y / N

Will you be putting your home on the market for sale? Y / N

Estimated value of your home £

#### **Savings, investments, etc**

Please show which range applies for the total of your savings and investments

(Include bank accounts, savings, stocks and shares, together with other investments which can be readily sold if necessary)

less than £26,250  
£26,250 - £50,000  
£50,000 - £100,000  
over  
£100,000

#### **Income (per annum)**

State pension £  
Other pensions £  
Annuities £  
Savings and investment income £  
Property income £  
Benefits (please specify) £  
Other (please specify) £  
£  
£



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**NHS / local authority funding**

Will you be applying to NHS / local authority for funding support (other than free personal care)? If so, on what grounds? Y / N

**Financial assistance from your family or someone else:**

Will someone else be contributing funds to pay for your care, for instance a family member or friend? If so please give their details below. Y / N

Name:

Address and Postcode:

Telephone:

Email:



## **PRIVACY NOTICE: POTENTIAL RESIDENT**

### **Introduction**

Isobel Fraser Home is committed to protecting your privacy, upholding your right to confidentiality and keeping any personal information that you share with us safe and secure. Isobel Fraser Home operates under the General Data Protection Regulation 2018 which regulates the collection of your personal information.

This Privacy Notice sets out how we will protect your right to privacy, why we collect your information and how we keep your personal information safe and secure. Where we work with other organisations we will tell you who we work with and why.

### **Who are we?**

Isobel Fraser Home is a charity, regulated by the Scottish Charity Regulator, registered charity number: SC047168. We are an independent residential care home for the elderly in Inverness.

We are also registered with the Information Commissioner's Office (ICO). Our registration number is ZA222185. You can use this number to search the ICO's Register.

### **What information do we collect about you?**

The types of information that we may collect or hold on you includes name, address, date of birth, telephone number, former occupation and your doctor's contact details. We will also collect your financial details in order to assess your ability to pay for the care that we provide. We also collect sensitive information relating to your physical and mental health.

### **Where do we get your information?**

Your information may be sourced directly from you through the Waiting List Form.

### **Why do we collect and process your information?**

Information is collected and processed to enable Isobel Fraser Home to make a decision on your eligibility for admission to the Home.

### **Do we share your information with anyone?**

We do not share your personal information with any other organisation or individual.

### **How long do we keep your information?**

Isobel Fraser Home has a Data Retention Policy, which is available from the address below. We will keep your information until:

- (a) You withdraw your name from the Waiting List; or
- (b) If you are accepted as a resident, the information will be included in your resident's file. Thereafter, there are statutory periods for the retention of certain records. In general, we will keep your personal information for 6 years starting from the date that the provision of care has ended.

### **What if you visit our website?**

Cookies are small pieces of data which are stored on your computer by your web browser when you visit a website. The Isobel Fraser Home website uses cookies for the following purposes:

- to collect anonymised visitor statistics; and
- if you are an administrator, to keep you logged in.

Isobel Fraser Home does not use cookies to gather contact information about you and we do not share, sell or swap your personal information with any other third party.

### **Lawful Basis**

Under the General Data Protection Regulation 2018, Isobel Fraser Home must have a valid lawful basis for processing information. Isobel Fraser Home will only process personal information where we believe we have a lawful basis to do so.

The following information summarises the basis on which we process your personal information.

- Processing is necessary for Isobel Fraser Home to meet its legitimate interest in running a care home for the elderly Article 6 (1) (f) of the GDPR 2018).

### **Additional Condition**

Special category data is personal data which the GDPR says is more sensitive, and so needs more protection. Special category data includes data that Isobel Fraser Home processes in relation to health and religion. Under the GDPR an additional condition for processing Special Category Data is required. Isobel Fraser Home considers that it processes Special Category data on the following basis:



- The data subject has given explicit consent to the processing of those personal data for one or more specified purposes (Article 9 (2) (a) of the GDPR 2018).

### **How do we protect your personal information?**

Isobel Fraser Home takes information security seriously. We have a suite of policies which describe how we safeguard personal information. These are available from the Manager at the address below. The measures include lockable storage, clean desk policy, password protection policy, data encryption and up-to-date security software to guard against unauthorised access, accidental loss, damage or destruction of personal information. Other measures include secure door access, access monitoring and restricted access to sensitive information.

### **What are your rights?**

If at any point you wish to access your personal information or believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. You also have the right to restrict the processing of personal information and, in certain circumstances, you can object to the processing of your personal information. This is generally known as a Subject Access Request. We advise that you use the Isobel Fraser Home Subject Access Request Form but this is not essential.

If you wish to raise a complaint on how we have handled your personal information, you can contact us to have the matter investigated. Please contact us as follows:

The Manager  
Isobel Fraser Home  
4A Mayfield Road  
Inverness  
IV2 4AE

Tel: 01463 230149  
email: [victoriaconnolly@isobelfraserch.co.uk](mailto:victoriaconnolly@isobelfraserch.co.uk)

If you are not satisfied with our response or believe we are processing your personal information not in accordance with the law you can complain to the Information Commissioner's Office at [www.ico.org.uk](http://www.ico.org.uk).